

# ONE MILLION EMPOWERED



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In 2013, through your generous support we celebrated an important milestone, access to safe water and sanitation for one million people through WaterCredit, our microfinance solution. Just this year, we reached more than 500,000 people with this solution, a 150 percent increase from last year.

The accelerated impact of WaterCredit is evidence that our foundational investment is paying dividends. It's proof of the true exponential promise of WaterCredit.

Together, we will end this solvable crisis. Thank you for your continued support.



We envision the day when everyone in the world can take a safe drink of water and experience the dignity of a toilet. Dear Friends and Supporters,

Safe water is essential to human life and it is indispensable to every aspect of human prosperity; education, health, job creation and commerce. Together, by ensuring all people have access to safe water and sanitation, we are creating a cycle of opportunity from the current cycle of poverty.

This year we celebrated an important milestone towards our shared mission of ending the water crisis. We enabled access to safe water and sanitation for one million people through WaterCredit, our microfinance solution. In 2013 alone, we reached more than 500,000 people with this solution, a 150 percent increase from last year. The accelerated impact of WaterCredit is evidence that our foundational investment is paying dividends. It's proof of the true exponential promise of WaterCredit.

And, the promise of WaterCredit is much greater than the safe water and sanitation it provides. Innovative solutions such as WaterCredit will not only help end the water crisis, but also transform lives by empowering girls to attend school, women to secure jobs, children to stay healthy and communities to gain prosperity.

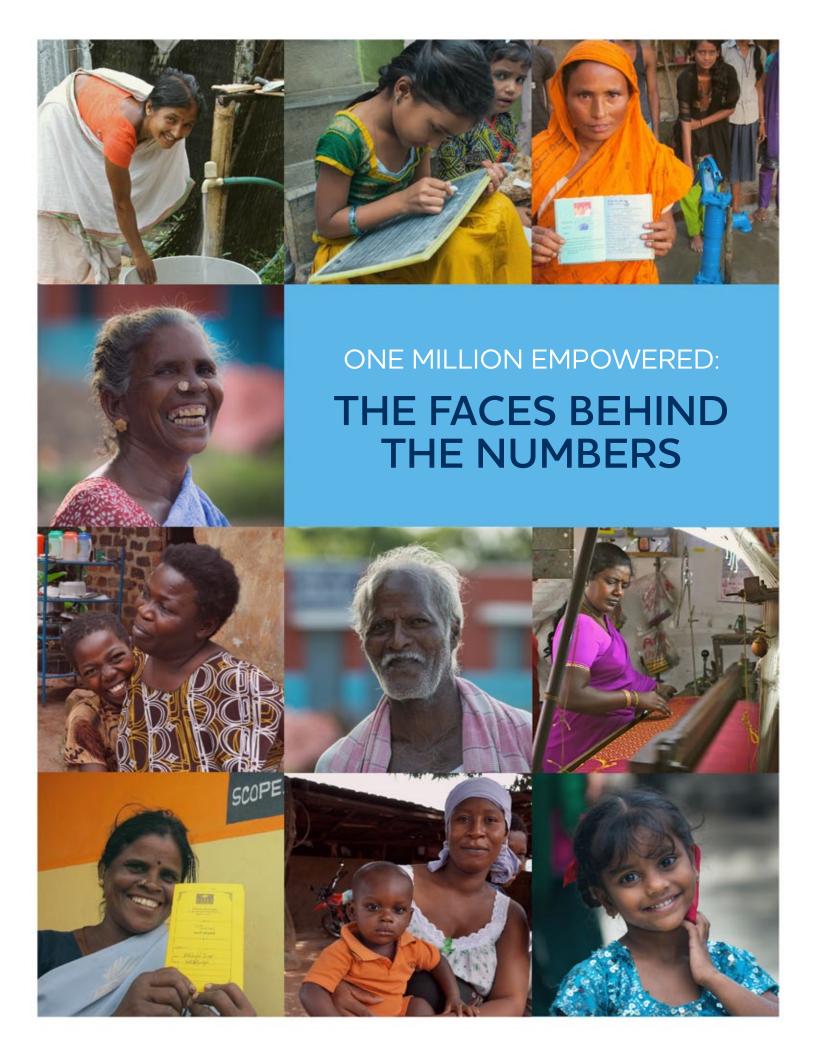
The transformative power of water is the reason we must continue to pilot, scale and disseminate new solutions that address the challenges of capital, accountability and participation. It's why we must continue to advocate on a global level to ensure water access remains a priority issue to be addressed by all. To succeed in solving the water crisis, collaboration between businesses, governments, non-governmental organizations and individuals is critical. Only together will we make the necessary and important progress to end this solvable crisis.

Thank you for your unwavering support of and belief in our vision. By ensuring all people can take a safe drink of water and experience the dignity of a toilet, we will create a cycle of opportunity from the current cycle of poverty – giving women hope, children health and communities a future.

Sincerely,

Gary White, CEO and Co-founder

To White





#### Safe water and toilets change everything.

This past year, we saw the powerful and transformative impact of safe water and sanitation solutions in the communities we serve.

In East Africa Water.org implemented safe water solutions in villages like Weizro's. Weizro and her five children live in Wereda Gulo-Mekeda in the northern part of Tigray, a mountainous region of Ethiopia. Weizro's family faced the water crisis daily, having to collect water via a long, time-consuming journey. For them, not having access to a nearby improved water source meant a loss of time and a short water supply incapable of meeting life's most basic needs like drinking, cooking and bathing. The family needed a solution.

The others who live in Wereda Gulo-Mekeda shared her experience. As such, Water.org and partner organization REST worked together to construct a shallow borehole. Weizro described the difference the well made: "Before the construction of the well, it was a tough time because we were forced to find water from very distant, unprotected sources. Not only did we trek a long distance, but we also spent a lot of time filtering the water we collected. But now, the problems we had with finding and collecting

water have been solved. If you consider the time spent on collecting water before the construction of the well, you realize that the project is really bringing change to our health and quality of life for the women and young girls who collect the water."

We met Muddumare, who was living with many family members in a home located in a village outside of Mysore, a city in India. By taking out a WaterCredit loan of 7,000 INR (\$112 USD), he was able to build a toilet.

Having a toilet means Muddumare and his family are no longer hindered by the time consuming and physical constraints of open defecation. Their productivity is soaring and their dignity is restored. Muddumare now has three acres of land where he grows groundnuts, sorghum and finger millet. The yield from his crops helps him earn money, which he uses to repay the loan amount in easy monthly installments.

People like Weizro, Muddumare, and the countless others Water.org served this past year inspire our continued commitment to ensure all people have access to a safe drink of water and the dignity of a toilet in our lifetime.

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## **OUR PORTFOLIO APPROACH**

We are committed to developing solutions that most effectively and efficiently respond to the specific needs of each community.

Recognizing that charity alone cannot solve the crisis, we implement a portfolio of demand-driven solutions to finance and deliver access to safe water and sanitation.

Watch Water.org:
Unleashing the Power.

## THE MOST BASIC NEEDS: DIRECT IMPACT

Where it is most needed, we extend grants to local partners to drill wells or build toilets. We carefully select our partners and build quality assurance into the design of each program. To ensure these solutions endure, we invest in rigorous partner training and monitoring. Communities share in the cost and lead in the effort. Learn more about this approach <a href="https://example.com/here">here</a>.

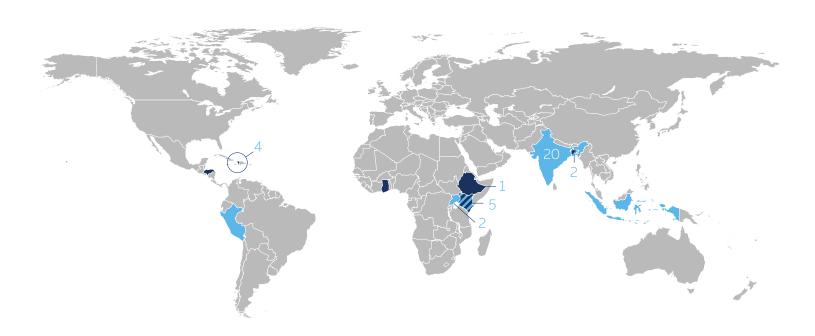
#### SMALL LOANS, BIG EFFECT: WATERCREDIT

Pioneered in 2003, WaterCredit allows individuals to access loans for water connections or toilets. By assisting those who lack the financial resources to pay upfront for new water and sanitation facilities, WaterCredit empowers people to address their own water and sanitation needs with affordable financing. As the loans are repaid, WaterCredit "recycles" the capital to make more loans with that same initial investment. An investment in WaterCredit can reach five to ten times as many people as a traditional grant over a ten-year period. Learn more about WaterCredit.

## INNOVATE TO ELIMINATE: NEW VENTURES

Launched in 2011, the New Ventures Fund is accelerating the pace of progress by supporting a portfolio of innovative solutions to the water and sanitation crisis. Through the Fund, Water.org is piloting, scaling, and disseminating solutions to address the underlying causes of the water crisis – lack of adequate capital, accountability and participation. Explore New Ventures.

## **GLOBAL IMPACT**



Water.org is empowering millions of individuals around the world with access to safe water and sanitation, ensuring a better life for generations ahead.

## WATERCREDIT COUNTRIES

Bangladesh India Indonesia Kenya Peru Uganda

## DIRECT IMPACT COUNTRIES

Bangladesh Ethiopia Ghana Haiti Kenya WaterCredit countries

Direct Impact countries

Both

# for countries with active partners, number of active programs in 2013

#### In 2013...

8

New partner organizations certified

174

Community-based water projects completed

73,081

Toilets constructed

606,012

People served with safe water and sanitation

66,632

Household water connections established

34

Water and sanitation programs around the world

7



WATERCREDIT

## BUILDING A MOVEMENT

### 'wa•ter•cre•dit

(n) WaterCredit by Water.org puts financial tools to work in the water and sanitation sector. It allows people in need to access small loans for water connections or toilets, empowering them to accelerate change in their own homes and communities — enabling a life of health and opportunity.

## A CYCLE OF OPPORTUNITY TO END A CYCLE OF POVERTY

By empowering the world's poor with access to small loans for household water connections and toilets, WaterCredit creates a cycle of opportunity – an opportunity to enhance their health, education and economic position. As the loans are repaid, the capital is recycled, allowing WaterCredit to reach five to ten times as many people as a traditional grant over a ten-year period.

#### THE INSPIRATION FOR WATERCREDIT

On a site visit to India in 2003, Gary White, Water.org CEO and Co-founder, met a woman who was paying a loan shark 125 percent interest to buy a toilet. She was living on two dollars a day and absorbing a crushing debt for sanitation. Gary realized that this woman – and many people like her – were paying outrageous rates, up to 20 percent of their income, to address their water and sanitation needs. This was the inspiration for WaterCredit.

If the poor were paying such ruinous rates for water and sanitation, they'd certainly be willing to pay a lot less. Not just willing but, with some help, able. Gary believed that if we could provide people with small loans at reasonable rates for water connections and toilets, we would create customers and participants in solving the water crisis. It meant there was hope for this woman, her family and her community to get sanitation without losing their economic livelihood.

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#### **ENGINEERING WATERCREDIT**

Water.org works with carefully selected financial institutions to help them see that people living in poverty can be customers. We then help them build capacity to offer affordable financing for water and sanitation loans. This sustainable economic activity between lenders and their communities lasts after the initial loan is repaid. It is creating a permanent change in economic potential and quality of life for an entire community.

#### WATERCREDIT IS WORKING

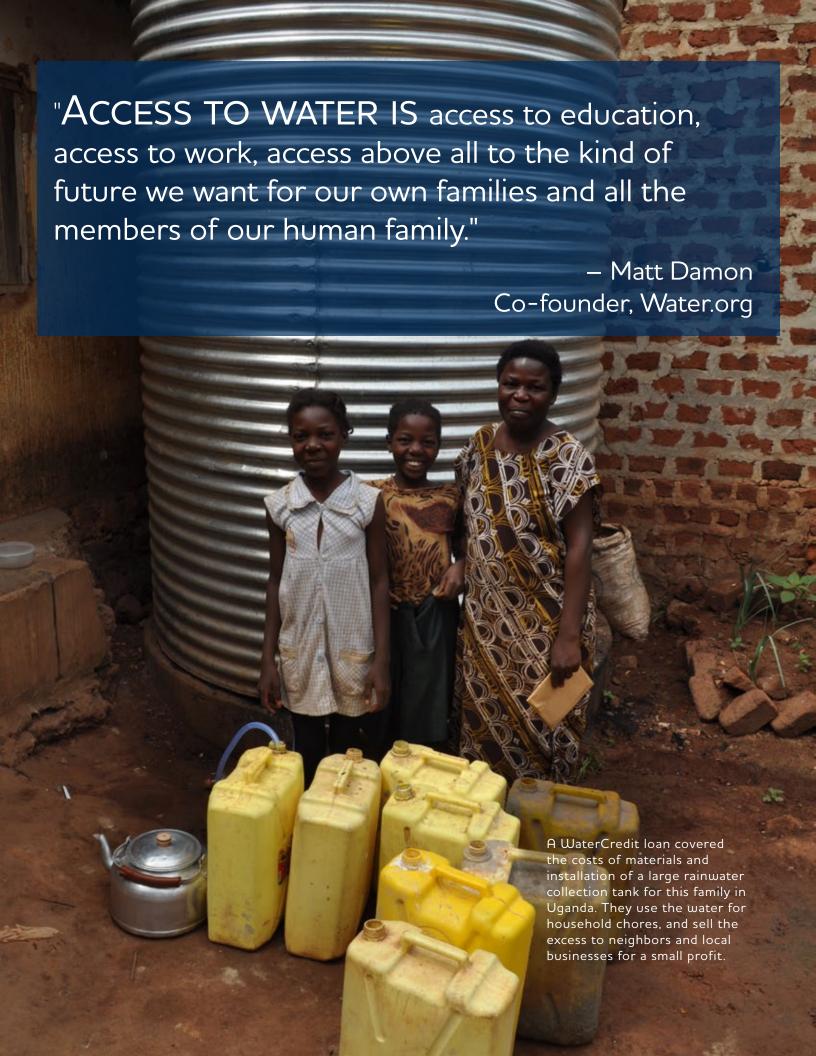
WaterCredit is working. It's transforming lives. It's gaining momentum.

To date, WaterCredit has empowered more than one million people in five countries with access to safe water and sanitation. WaterCredit borrowers typically have no credit history or formal education, however with a remarkable 99 percent global repayment rate, WaterCredit is a safe, stable and life-saving investment.

Once a high risk experiment, WaterCredit is now changing the face of the water crisis.

"The entrepreneurial spirit is important to PepsiCo and also to the partners we choose. Water.org has shown remarkable entrepreneurial innovation through their landmark WaterCredit program, to which the PepsiCo Foundation is the largest single funder. Water.org continues to set the bar for social progress through the hundreds of thousands of people for whom they have enabled access to safe water and sanitation. At PepsiCo, safe water is critical to our employees, their families, our business partners, and society at large, and this partnership is helping to scale the innovative use of microfinance in this sector."

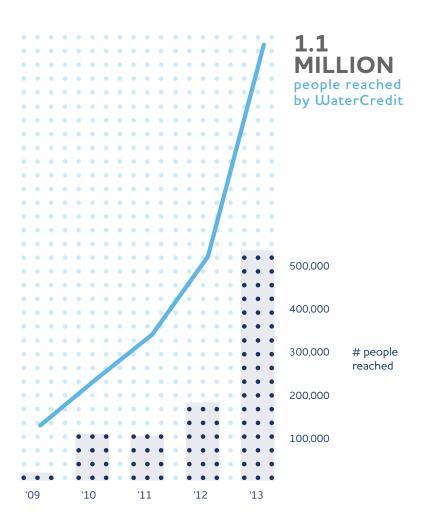
Indra Nooyi,
Chairman & CEO of PepsiCo



## WATERCREDIT IMPACT

WaterCredit is working. It's transforming lives. It's gaining momentum. In addition to empowering more than one million people with access to safe water and sanitation, we continue to lay the groundwork allowing WaterCredit to reach even more people. In 2013 we:

- completed two market assessments to determine future viable markets for this solution.
- certified eight new
   WaterCredit partners
- registered a new office in Peru, expanding WaterCredit to four continents



In 2013...

150%

Increase of people reached compared to last year

565,683

People directly benefited from WaterCredit

97%

Of all borrowers are women

\$200

Average Ioan size

99%

Average repayment rate of WaterCredit loans

**37** 

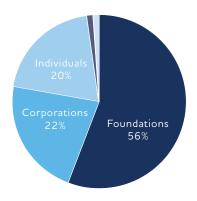
**Active partners** 



## **FINANCIALS**

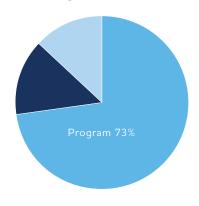
#### **Revenue Sources**

In Kind Contributions 1% Federated/Workplace 1%



## Allocation of Expenses

Administration 14% Fundraising 13%



Statement of Financial Position			
	Year ending	Year ending Sept 30,	
	2013	2012	
ASSETS			
Cash and cash equivalents	\$11,176,262	\$8,436,447	
Grant and other receivables	286,475	2,233	
Prepaid expenses	86,922	54,691	
Investments	676,068	600,473	
Property and equipment, net	79,387	100,816	
TOTAL ASSETS	\$12,305,114	\$9,194,660	
LIABILITIES & NET ASSETS			
Accounts payable	\$227,585	\$121,321	
Accrued expenses	482,109	236,569	
Refundable advances	675,353	899,194	
Total Liabilities	\$1,385,047	\$1,257,084	
Unrestricted net assets	\$4,236,516	\$4,765,717	
Temporarily restricted net assets	\$6,683,551	\$3,171,859	
Total Net Assets	\$10,920,067	\$7,937,576	
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TOTAL LIABILITIES & NET ASSETS	\$12,305,114	\$9,194,660	

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Statement of Activities		
	Year ending Sept 30,	
	2013	2012
REVENUE, GAINS AND OTHER SUPPORT:		
Contributions and grants	\$12,277,556	\$9,524,888
Investment income and other	78,764	25,054
Total Revenue, gains and other support	\$12,356,320	\$9,549,942
EXPENSES:		
Program services:		
Water programs	5,388,674	3,143,403
Outreach and advocacy	1,252,057	1,191,909
New Ventures	199,769	634,883
Total program services	\$6,840,500	\$4,970,195
Supportive services:		
Administration	1,316,710	936,236
Fundraising	1,216,619	945,079
Total supportive services	\$2,533,329	\$1,881,315
Total Expenses	\$9,373,829	\$6,851,510
Change in Net Assets	\$2,982,491	\$2,698,432
Net Assets, Beginning of Year	\$7,937,576	\$5,239,144
Net Assets, End of Year	\$10,920,067	\$7,937,576



Water.org has consistently attained a 4-star rating from Charity Navigator, America's largest independent charity evaluator, conducting in-depth assessments of financial efficiency and effectiveness.

## THANK YOU

#### \$1,000,000 +

Cartier Charitable Foundation Caterpillar Foundation IKEA Foundation PepsiCo Foundation

#### \$250,000-\$999,999

Michael and Xochi Birch Matt and Luciana Damon John Deere Foundation The MasterCard Foundation Swiss Re Foundation Zynga.org

#### \$100,000-\$249,999

Anonymous Facebook

Greenwich Country Day School

#### \$50,000-\$99,999

CamelBak Products, LLC.

**Dilated Pixels** 

Fidelity Charitable Gift Fund

Greater Kansas City Community Foundation

Johnson & Johnson Kohler Stewardship

#### \$25,000-\$49,999

Mary Andrecovich Anonymous Cynthia Fisher

Judith Haskell Brewer Fund of the Community Foundation Serving Ric

Community Foundation Serving Richmond

and Central Virginia Nancie Julian

Just Give
Microsoft Matching Gifts Program
Schwab Fund for Charitable Giving

Stone Family Foundation W. K. Kellogg Foundation

#### \$10,000-\$24,999

Amit J. and Vicky L. Patel Foundation

Anonymous (4) Ante Up for Africa

Bill Holmes Charitable Trust

Blackie Foundation

Jesse Itzler and Sara Blakely

Bloomberg Network

Blue Valley Academy PeaceJam

Catapult

Chavez for Charity
Drew and Karen Dillworth

Drink Water FirstGiving

Google Matching Gifts Program

Hazen Family Foundation

Hotel Bloom
Karma Science
John and Jenni Legg
Henry and Jackie Massman

Sandra Naftzger

National Philanthropic Trust

Daniel Olenik
PayPal Giving Fund
Rexnord Corporation
Salsbury Foundation
Socketlabs, Inc.
Stolte Foundation
Valerie Vincola

Warmenhoven Family Foundation

Estate of John D. Work

Hatem Zaky

#### \$5,000-\$9,999

James Allen Anonymous (3)

The Apatow-Mann Family Foundation, Inc

**ASK Staffing** 

Bank of America Foundation Matching Gifts

Bio Trust Nutrition Dwight Burnham

Andrew and Daniella Cavenagh

Kurt and Margaret Cellar Clearwater Capital Partners Cole Birches Foundation Collins Industries, Ltd. Contract Furnishings Crescendo Capital SA

Todd and Michele Dominick Jessica Douglas

DuPont

Douglas Anning and Kirk Isenhour John P. Kavooras Charitable Trust

Jodi Kahn

William Stanton and Lisa Lenon

Mariel Foundation MO BIO Laboratories, Inc. Murray Family Fund August Negele Northern Trust, N.A. Mark and Donna Owen

Mary Pigott Praxis Foundation Rainbow World Fund Red Dirt LLC

The Refinery
Roger and Susan Stone Family Foundation

Shannon Ross

Smith Family Legacy Foundation

Nina Spiller
Karen Sulzberger
Christopher Suozzo
Bernardo Telles
Sal and Lillian Tiberio
Tosa Foundation
Toyota Motor Sales

Vanguard Charitable Endowment Program

Tom Vial

William Morris Endeavor Entertainment

Foundation
Deborah Zimmer

#### \$2,500-\$4,999

AKC Fund, Inc.

Amazon Associate Program

American Express Gift Matching Program

Anna Hatchett Anonymous (6)

Apple Matching Gifts Program
Bloomberg Network Matching Gifts

Wayne M. Boich Cavalicious

Gerald and Barbara Chait

Chevron Humankind

Chisholm Trail Middle School, Theater and

French Departments

Janice Clark

Steve and Becky Collins John and Susan Crowe Kyle and Lori Damon DME Law LLP Nathan Dooley

Stephen Farinelli Martin Firestein The Flood Vici Foster Give With Liberty

Goldman Sachs Gives Lois Hall

William Hoffman Christopher and Mary Howland

Johnson & Johnson Matching Gift Program

Ken Soubry Foundation

Jill Kirshner

Rufus and Toni Langley Jordan Laughlin Alejandro Manzano Wendy McDowell John McLees Wendy Michell

Dr. John and Mrs. Elaine Murphy Michelle Duffy and Andrew Murphy

John and Patti Neer

Pactimo

Polsky Family Charitable Foundation

Barton Reese Riverview School Barbara Rossetti Donna Schechter

Scottsdale Unified School District No 48

Structured Water Units LLC

Terry Trayvick
Vanguard Charitable
VML Foundation
Dean Von Essen
Nathan Wetherington
Patrick Whitesell
Jonathan Witt

Stewart and Leona Wolfson

YourCause, LLC.

## **TEAM**

#### **US Team**

Natalia Alvarez von Gustedt Project Manager, Development

Heather Arney

Senior Manager of Information, Evaluation and New Ventures

Jennifer Beard

Global Learning Manager

**Breely Bennett** 

Senior Corporate Accountant

Rachel Brumbaugh

Senior Manager, South Asia

Vincent Carney Software Developer

**April Davies** 

Senior Manager, Africa/Latin America

Stacy Davis
HR Generalist

Annie DeGraff

Designer

Nancy Eslinger Controller

Robin Fern

Manager, Strategic Alliances

Robert Gradoville

International Programs Manager

Rosemary Gudelj

Manager, Office of the CEO

Tracy Jackson

Website Analyst

Yvonne Kean Director, Finance & Administration

Julie LaGuardia

Julie LaGuardia
Senior Strategist, Brand Partnerships

Alix-Ines Lebec

Senior Manager, Strategic Alliances

Nicholas Lundgren Media Producer

Danluashar

Dan Luscher Chief Operating Officer

Mike McCamon

Chief Community Officer

Melanie Mendrys

Director, Brand Marketing &

Communications

John Moyer

Senior Manager, Southeast Asia

Jeremiah Pierce

Senior Project Accountant

Robin Piper

Senior Business Analyst

Lesley Pories

International Programs Manager

Gabrielle Puz

International Programs Manager

Laura Ralston

International Programs Manager

Chevenee Reavis

Director, Strategic Initiatives

Jennifer Schorsch
Chief Marketing Officer

Prairie Summer Grants Manager

Richard Thorsten

Director, International Programs

Janet Tinsley

Senior Manager, International Programs

Elizabeth Toder

Senior Manager WaterCredit Advisory Services

Gary White

Chief Executive Officer

Nicole Wickenhauser

Senior Manager, Development

Teresa Woods Donor Care Specialist

Gina Zanolli

Executive Assistant to COO/CMO

#### India Team

S. Avudai Nayakam Senior Water & Sanitation Officer

D. Buvaneswari

WATSAN Program Officer

Jaya Balakrishnan Administrative Officer

Jayanti Karki Chhetri

Communication for Development Officer

Kannan G

Accountant/Financial Auditor

PM Jose

Microfinance Institution Program Manager

Pon Aananth

WaterCredit Officer

Uday Shankar

Regional Director

#### East Africa Team

Patrick Alubbe

Regional Director, East Africa

Anthony Githinji

East Africa WaterCredit Officer

Alice Maina

Financial Auditor/ Accountant

Caleb Otieno Metoh

Office Assistant/ Driver

Elizabeth Were Program Officer

#### **Board of Directors**

Cynthia Fisher

Dan Hoskins

Jodi Kahn

Keith Quinn

Andy Sareyan Vice Chair

Adam Schechter

Hilary Schneider

Lynn Taliento Chair

Larry Tanz Secretary

Terry Trayvick Treasurer

Gary White CEO, Co-founder

Team and board member bios: water.org/about/staff-partners

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Asia Office

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## Give Water. Give Life.

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